

# Our work in public safety

## About Us

Like the LinCT community, PwC is a network of firms. We are based in 157 countries with more than 223,000 people who are committed to delivering consulting, forensics, assurance, tax, deals and legal services.



## Our work within Five Eyes

PwC has worked extensively across the Five Eyes community, supporting policing and national security agencies to meet the modern threat environment. Three notable partnerships demonstrate the range of PwC's support to the public safety community:

- We are the strategic partner for the UK Counter Terrorism Police Network, having spent the past several years supporting the establishment of National CTP Headquarters, the re-alignment of resources to the areas of highest demand and risk, the delivery of changes recommended following terrorist attacks, the implementation of new delivery models for digital exploitation capabilities, the set-up of strategic and annual capability and investment planning and the enhancement of back-office effectiveness.
- As a strategic partner to the AFP, we supported the resetting of priorities across a complex AFP mandate and multiple threats, the establishment of a capability-based operating model and the development of a road map to address cultural challenges. We also helped to accelerate the development of foundational technology, finance and HR processes.
- As a strategic partner to multiple police services across Canada, we have supported strategic HR modernization, frontline mobility, analytics and information management capabilities and the development of innovation programs. We have also piloted a project to test the use of artificial intelligence in photo analysis and modernized practices in areas including document storage, HR processes and tracking equipment.

In a complex world, our police and national security agencies are increasingly called upon to respond to a wide range of challenging and unconventional threats, including terrorism. Through our global network, PwC is proud to have supported over 15 other policing agencies across 11 countries to solve their most important problems and build trust in society. They include Victoria Police, NZ Police, Western Australia Police and key US public safety organizations.

## How we help

From strategy and assessments to implementation, PwC assists public safety organizations to incorporate the best business models to prosper in the digital era. Our work with public safety organizations primarily focuses on:

- **Strategy** — assisting public safety organizations and security agencies to make evidence-based decisions, from the frontline to the back office, to develop essential capabilities, uncover opportunities for efficiencies and implement an agile organizational model.
- **Technology and digital** — supporting the development of digital strategies and integration of leading solutions.
- **People and organization** — assisting agencies to understand and prioritize organizational and operational objectives to support both improved capability investment and resourcing, as well as tasking and coordination.
- **Process** — modernizing financial and HR management systems to allow for more seamless capture, tracking and reporting of key metrics.

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